Training, Workshops, and Services Catalog

ThreatConnect™

Training, Workshops, and Services Catalog

Within this catalog, find a complete listing of ThreatConnect administered training, workshops, and service offerings. Constantly expanding, these offerings focus on kickstarting your experience with ThreatConnect to decrease your time to value, and ultimately help you master the ThreatConnect Platform.

All are delivered by experienced members of our Research and Customer Success teams.

Service Tokens

A Flexible Way to Purchase Training, Workshops, & Services

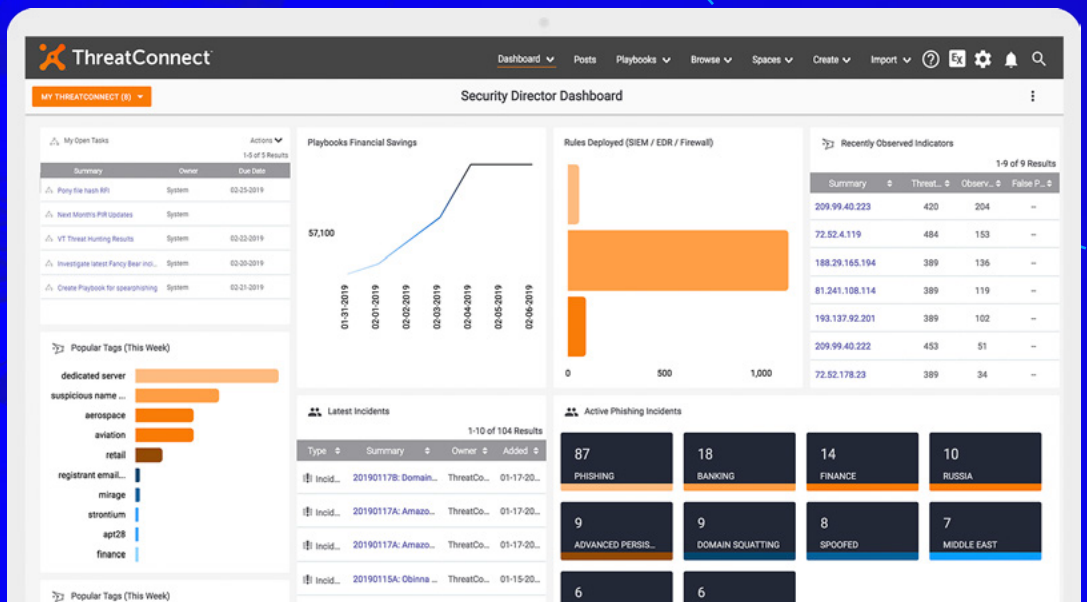
ThreatConnect now offers Service Tokens as a mechanism for flexible payment to support your changing needs and priorities. Now more than ever, you're able to tailor the additional training, workshops, and services needed to complement your team and allow you to make the most of your ThreatConnect subscription.

Benefits of Service Tokens

- ✓ Scalable for all enterprises and packages
- ✓ Courses can be held in-person on-site or virtually via webinar
- ✓ Flexibility to adjust your training and professional services needs based on staffing or program changes

Additional Details

- ✓ Available to current customers only
- ✓ Valid during your subscription period or 12 months from purchase, whichever is shorter



Contents

Best Practices for Threat Analysis with ThreatConnect

About this Course

The “Best Practices for Threat Analysis with ThreatConnect” Workshop builds upon core ThreatConnect Platform training to explore functional uses of the ThreatConnect Platform. Working with a member of ThreatConnect’s Research Team, you’ll use practical exercises on how to use ThreatConnect daily to maintain situational awareness of incoming threats, investigate and enrich indicators of compromise, and memorialize that knowledge. We will walk you through decisions teams need to make to customize ThreatConnect for their processes, generate metrics, and define use cases for future automation.

By the end of the course, expect to be able to:

- ✓ Develop a “morning coffee” routine that allows you to quickly find new threat intelligence of interest
- ✓ Use ThreatConnect’s enrichment capabilities to investigate threat intelligence
- ✓ Understand how to apply the ThreatConnect data model
- ✓ Develop metrics to demonstrate the value of your work
- ✓ Define use cases for future automation and playbook development

Key Audience

Any ThreatConnect user will benefit from this course.

Prerequisites

Included for customers as part of their standard training package, or available at cost if follow-up or multiple sessions are desired.

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

1 Service Token

Duration

1 Day

In-depth Threat Analysis with ThreatConnect

About this Course

This course incorporates the 1-day "Best Practices for Threat Analysis with ThreatConnect" workshop and adds modules on phishing email analysis, infrastructure analysis, and working with malware and automated malware analysis solutions. You will work with a member of ThreatConnect's Research Team to learn how to highlight analytical tradecraft and use practical exercises leveraging other enrichment services.

By the end of the course, expect to be able to:

- ✓ Have a process for analyzing phishing emails
- ✓ Learn how to monitor for new domains spoofing your brand or other key sites
- ✓ Incorporate sandboxing results into your analysis
- ✓ Develop metrics to demonstrate the value of your work
- ✓ Define use cases for future automation and playbook development

Key Audience

Any ThreatConnect user, but especially threat intelligence analysts, will benefit from this course.

Prerequisites

None

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

3 Service Tokens

Duration

2-3 Days

Building Playbooks - Basic Training

About this Course

During the “Building Playbooks - Basic Training”, learn the basic concepts of building and utilizing Playbooks in the ThreatConnect Platform. An analyst will be able to perform basic Playbook builds, and the ThreatConnect instructor will leverage common customer use cases during the training.

By the end of the course, expect to be able to:

- ✓ Create new Playbooks in ThreatConnect
- ✓ Clone, export, or delete a Playbook
- ✓ Use a Trigger, App, or Operator
- ✓ Use the Return on Investment Calculator
- ✓ Import Playbook into ThreatConnect
- ✓ Import Playbook Templates into ThreatConnect
- ✓ Clone, export, or delete a Component
- ✓ View the Activity details for Playbooks
- ✓ Understand the various data types
- ✓ Understand the use of a TCEntity

Key Audience

Any ThreatConnect user

Prerequisites

Included for customers as part of their standard training package, or available at cost if follow-up or multiple sessions are desired.

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

1 Service Token

Duration

3+ hours

Building Playbooks - Intermediate Training

About this Course

"Building Playbooks - Intermediate Training" includes a ThreatConnect instructor working with the customer to understand the following (with supported available apps):

- ✓ Create new Components in ThreatConnect
- ✓ Configure Components in ThreatConnect
- ✓ Make API calls in ThreatConnect to 3rd parties
- ✓ Parse API responses from 3rd parties
- ✓ Interact with ThreatConnect REST API
- ✓ Understand the functionality of the Merge app
- ✓ Create new Components in ThreatConnect
- ✓ Configure Components in ThreatConnect
- ✓ Make API calls in ThreatConnect to 3rd parties
- ✓ Extract and reform API responses from 3rd parties (JMESPath/JsonPath/XPath)
- ✓ Interact with ThreatConnect REST API
- ✓ Understand the functionality of the Merge app
- ✓ Optimize triggers, delimiting triggers
- ✓ Pass data between Playbooks for persistence

This training is limited to 12 attendees and takes place over the course of two days.

Key Audience

ThreatConnect users who have experience in utilizing Playbooks in the ThreatConnect Platform

Prerequisites

Familiarity with API technologies and documentation

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

2 Service Tokens

Duration

1-2 Days

Building a Playbook as a Service

About this Service

Designed for customers who don't have the resources or time to build a required Playbook and are looking for additional assistance in completing the task. In this case, ThreatConnect is here to assist and ensure that you are successful in getting your requirements completed and will help build the Playbook to your specifications using only currently available and supported ThreatConnect Playbook apps. None of the Playbooks services will, at any time, be utilized in customer apps or unsupported code.

"Building a Playbook as a Service" is divided into the three categories and adhere to the following guidelines:

Simple Playbook

This a basic Playbook that is designed to be a quick turn around for you. This small Playbook will use no custom components, iterators, no more than 1 branch (if/else) condition and doesn't utilize the DataStore app.

Intermediate Playbook

This is an intermediate level Playbook that is designed to meet a use case that will not use any custom components and does not utilize the DataStore app, but may use iterators.

Advanced Playbook

This is an advanced Playbook that may contain custom components, use the data store app but will not use any custom apps at any time.

Cost

Simple Playbook | 1 Service Token

Intermediate Playbook | 2 Service Tokens

Advanced Playbook | 3 Service Tokens

Duration

Varies based on depth of service

Designed by analysts but built for the entire team (security operations, threat intelligence, incident response and security leadership), ThreatConnect's intelligence-driven security operations platform is the only solution available today with intelligence, automation, analytics, and workflows in a single platform. Centralize your intelligence, establish process consistency, scale operations, and measure your effectiveness in one place. To learn more about our threat intelligence platform (TIP) or security orchestration, automation, and response (SOAR) solutions, visit www.ThreatConnect.com.

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