


Training, Workshops, and Services Catalog



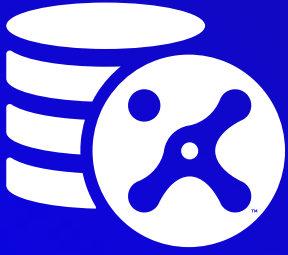


Training, Workshops, and Services Catalog



Within this catalog, find a complete listing of ThreatConnect administered training, workshops, and service offerings. Constantly expanding, these offerings focus on kickstarting your experience with ThreatConnect to decrease your time to value, and ultimately help you master the ThreatConnect Platform.

All are delivered by experienced members of our Research and Customer Success teams.



Service Tokens

A Flexible Way to Purchase Training, Workshops, & Services

ThreatConnect now offers Service Tokens as a mechanism for flexible payment to support your changing needs and priorities. Now more than ever, you're able to tailor the additional training, workshops, and services needed to complement your team and allow you to make the most of your ThreatConnect subscription.



Benefits of Service Tokens

- ✓ Scalable for all enterprises and packages
- ✓ Courses can be held in-person on-site or virtually via webinar
- ✓ Flexibility to adjust your training and professional services needs based on staffing or program changes



Additional Details

- ✓ Available to current customers only
- ✓ Valid during your subscription period or 12 months from purchase, whichever is shorter

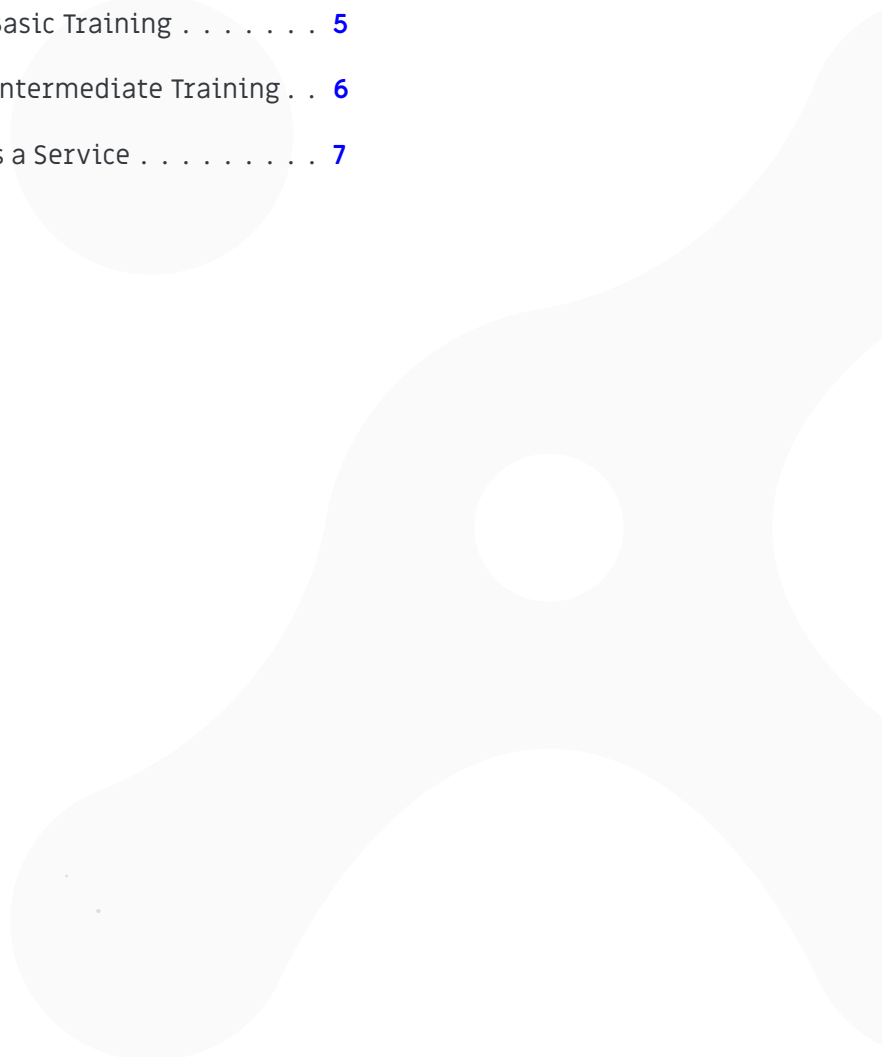
The screenshot displays the ThreatConnect Security Director Dashboard. The interface includes a navigation bar with options like Dashboard, Posts, Playbooks, Browse, Spaces, Create, Import, and a search icon. The main content area is divided into several sections:

- My Open Tasks:** A table listing tasks with columns for Summary, Owner, and Due Date. Tasks include 'Play the hash RN', 'Next Month's PIR updates', 'VT Threat Hunting Results', 'Investigate latest Fancy Bear inc.', and 'Create Playbook for spearphishing'.
- Playbooks Financial Savings:** A line chart showing savings over time from 01-31-2019 to 02-06-2019, with a total value of 57,100.
- Rules Deployed (SIEM / EDR / Firewall):** A horizontal bar chart showing the number of rules deployed across different categories.
- Recently Observed Indicators:** A table with columns for Summary, Threats, Observations, and False Positives. It lists several indicators with their respective counts.
- Popular Tags (This Week):** A horizontal bar chart showing the frequency of various tags such as 'dedicated server', 'suspicious name...', 'aerospace', 'aviation', 'retail', 'registrant email...', 'mirage', 'strontium', 'apt28', and 'finance'.
- Latest Incidents:** A table showing the most recent incidents with columns for Type, Summary, Owner, and Added date. Incidents include '20190117B: Domain...', '20190117A: Amazo...', and '20190117A: Amazo...'.
- Active Phishing Incidents:** A grid of cards showing counts for different phishing categories: PHISHING (87), BANKING (18), FINANCE (14), RUSSIA (10), ADVANCED PERSIS... (9), DOMAIN SQUATTING (9), SPOOFED (8), and MIDDLE EAST (7).



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Building Playbooks - Basic Training

About this Course

During the “Building Playbooks - Basic Training”, learn the basic concepts of building and utilizing Playbooks in the ThreatConnect Platform. An analyst will be able to perform basic Playbook builds, and the ThreatConnect instructor will leverage common customer use cases during the training.

By the end of the course, expect to be able to:

- ✓ Create new Playbooks in ThreatConnect
- ✓ Clone, export, or delete a Playbook
- ✓ Use a Trigger, App, or Operator
- ✓ Use the Return on Investment Calculator
- ✓ Import Playbook into ThreatConnect
- ✓ Import Playbook Templates into ThreatConnect
- ✓ Clone, export, or delete a Component
- ✓ View the Activity details for Playbooks
- ✓ Understand the various data types
- ✓ Understand the use of a TCEntity

Key Audience

Any ThreatConnect user

Prerequisites

Included for customers as part of their standard training package, or available at cost if follow-up or multiple sessions are desired.

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

1 Service Token

Building Playbooks - Intermediate Training

About this Course

“Building Playbooks - Intermediate Training” includes a ThreatConnect instructor working with the customer to understand the following (with supported available apps):

- ✓ Create new Components in ThreatConnect
- ✓ Configure Components in ThreatConnect
- ✓ Make API calls in ThreatConnect to 3rd parties
- ✓ Parse API responses from 3rd parties
- ✓ Interact with ThreatConnect REST API
- ✓ Understand the functionality of the Merge app
- ✓ Create new Components in ThreatConnect
- ✓ Configure Components in ThreatConnect
- ✓ Make API calls in ThreatConnect to 3rd parties
- ✓ Extract and reform API responses from 3rd parties (JMESPath/JsonPath/XPath)
- ✓ Interact with ThreatConnect REST API
- ✓ Understand the functionality of the Merge app
- ✓ Optimize triggers, delimiting triggers
- ✓ Pass data between Playbooks for persistence

This training is limited to 12 attendees and takes place over the course of two days.

Key Audience

ThreatConnect users who have experience in utilizing Playbooks in the ThreatConnect Platform

Prerequisites

Familiarity with API technologies and documentation

Technology Requirements

Laptop with access to the ThreatConnect Platform

Cost

2 Service Tokens

Building a Playbook as a Service

About this Service

Designed for customers who don't have the resources or time to build a required Playbook and are looking for additional assistance in completing the task. In this case, ThreatConnect is here to assist and ensure that you are successful in getting your requirements completed and will help build the Playbook to your specifications using only currently available and supported ThreatConnect Playbook apps. None of the Playbooks services will, at any time, be utilized in customer apps or unsupported code.

"Building a Playbook as a Service" is divided into the three categories and adhere to the following guidelines:

Simple Playbook

This is a basic Playbook that is designed to be a quick turn around for you. This small Playbook will use no custom components, iterators, no more than 1 branch (if/else) condition and doesn't utilize the DataStore app.

Intermediate Playbook

This is an intermediate level Playbook that is designed to meet a use case that will not use any custom components and does not utilize the DataStore app, but may use iterators.

Advanced Playbook

This is an advanced Playbook that may contain custom components, use the data store app but will not use any custom apps at any time.

Cost


Simple Playbook | 1 Service Token


Intermediate Playbook | 2 Service Tokens

Advanced Playbook | 3 Service Tokens



Designed by analysts but built for the entire team (security operations, threat intelligence, incident response and security leadership), ThreatConnect's intelligence-driven security operations platform is the only solution available today with intelligence, automation, analytics, and workflows in a single platform. Centralize your intelligence, establish process consistency, scale operations, and measure your effectiveness in one place. To learn more about our threat intelligence platform (TIP) or security orchestration, automation, and response (SOAR) solutions, visit www.ThreatConnect.com.

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