ThreatConnect for Case Management

Continuously improve security processes with a single Platform for process documentation, team collaboration, and artifact enrichment.

The ThreatConnect® Platform provides a central location for security analysts and incident responders to record, analyze, and interact with all information related to the case at hand. ThreatConnect allows you to not only enrich cases with both internal and external threat intelligence, but also gives you the ability to generate intelligence from those cases to be added back into the Platform. This leads to a more complete picture and better understanding of your own internal threats. Creating a consistently running feedback loop ensures that you’re squeezing all the intelligence you can from all internal process and applying it for smarter decision making.

- **Workflow ensures your team follows documented processes with custom or ThreatConnect-built templates.**
- **Grouping Tasks into Phases allows you to create dependencies and increase process consistency.**
- **Uncover related Cases to identify potential associations and patterns that exist across incidents.**
- **An auto-generated Timeline provides you with a recount of all activity happening in a specific Case.**
- **As the Case progresses, Artifacts are automatically compiled and stored with relevant analytics provided via your native intel, external feeds, and CAL.**
- **Increase team collaboration and dialogue with the ability to add free form Notes to any Case.**

Uncover related Cases to identify potential associations and patterns that exist across incidents.
ThreatConnect drives quicker response times with the following capabilities:

- **Completely Customizable Processes**
  Design Workow templates or leverage ThreatConnect-built templates, then import those templates into your organization’s instance for further customization and usage.

- **Assign Tasks to Specific Analysts or Playbooks**
  Separate Workows into manual or automatic tasks; including assigning users responsible for completing them as well as determining requirements and dependencies.

- **Automate Task Completion and Artifact Creation**
  Automatically complete Tasks with Playbooks and save any relevant information back to the Case as artifacts for further usage and analysis.

- **Correlate Cases to Historic Data and Patterns**
  Categorize Cases with a Platform-wide tagging system to group similar Cases and related threat intelligence in ThreatConnect.

- **Provide Context and Insight into Artifacts**
  Leverage data from ThreatConnect’s CAL™ (Collective Analytics Layer) to gain more insight into intel-related artifacts such as IP addresses, emails, or URLs.

**The combination of automation, orchestration, threat intelligence, and case management empowers your security team to:**

- Improve response times with consistent and documented processes
- Reduce the risk of missing critical steps and relevant artifacts
- Decrease the time it takes to uncover relevant threat intelligence
- Maximize the amount of threat intelligence squeezed from day-to-day operations

**Request A Demo**

Call 1.800.965.2708 or visit threatconnect.com/request-a-demo