

ThreatConnect for Incident Response

Drive quicker response time with orchestrated workflows and relevant threat intelligence at your fingertips







With ThreatConnect, you're able to centralize your intelligence and automate your processes out of one Platform, driving multiple benefits for your incident response team.



Provide Context to Ticketing Systems

Enriching data that is presented to incident responders through their ticketing systems is critical to maximizing threat intelligence in response efforts. Any indicators that are related to what initially triggered the case would automatically populate in the IR system of record for easy access. ThreatConnect's flexible integration capabilities provided through our REST API and Playbooks allow for integrations with popular ticketing tools like ServiceNow and JIRA.



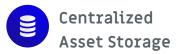
Orchestrate Process During an Incident

When responding to an incident, getting more done quickly is critical. With ThreatConnect Playbooks, you can set up workflows to support countless use cases involving technology and humans working together to finish tasks and automate decisions. Playbooks can be set to trigger based on time or a specific action, allowing for extensibility and predictability across your incident response activities.



Team-Based Notification System

For all stages of incident response, communication is critical. ThreatConnect offers a variety of ways for teams to stay in touch with one another through in-platform features like comments and posts, or through third-party integrations with tools such as Slack.

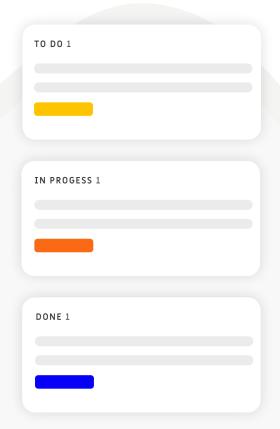


ThreatConnect can act as a storage repository for assets related to specific cases, as well as serve as a place to document all actions and notes related to cases, artifacts, or evidence in a structured format. This gives your team members access to each other's notes and provides additional context to what they're working on when they need it.

An Example of ThreatConnect in Action:

Automate Data Enrichment & Case Creation

Case management solutions provide a central location for security analysts and incident responders to record, analyze, and interact with all information related to the case at hand. ThreatConnect® automates data enrichment and case creation for smarter and faster incident response activities.



Make Ticketing Systems Smarter

During response efforts, enriching data presented through ticketing systems is crucial to maximizing the application of threat intelligence. A system of record should automatically populate with any indicators that are related to what initially triggered the case. ThreatConnect's flexible integration capabilities provided through our REST API and Playbooks allow for integrations with popular ticketing tools like ServiceNow and JIRA.

Create Threat Intelligence from Cases

Integrating ThreatConnect with your ticketing system or incident response platform allows you to not only enrich cases, but also gives you the ability to generate intelligence from those cases to be added back into ThreatConnect. This leads to a more complete picture and better understanding of your own internal threats. Creating a consistently running feedback loop ensures that you're squeezing all the intelligence you can from all internal processes and applying it for smarter decision making.

Request A Demo

Call 1.800.965.2708 or visit threatconnect.com/request-a-demo



Designed by analysts but built for the entire team (security operations, threat intelligence, incident response and security leadership), ThreatConnect's intelligence-driven security operations platform is the only solution available today with intelligence, automation, analytics, and workflows in a single platform. Centralize your intelligence, establish process consistency, scale operations, and measure your effectiveness in one place. To learn more about our threat intelligence platform (TIP) or security orchestration, automation, and response (SOAR) solutions, visit ThreatConnect.com.

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